


CHURCH
• of the •
OPEN DOOR


**ABUSE PREVENTION
POLICIES & PROCEDURES**

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CHILD

(All Ages)



**ABUSE PREVENTION
POLICIES & PROCEDURES**

CHILD ABUSE PREVENTION POLICIES & PROCEDURES

I. Purpose

- A. To help the Church of the Open Door provide a caring, safe, and secure environment for children in all phases of ministry life.
- B. To help the Church of the Open Door reduce its legal risk and liability exposure.

II. Biblical Foundation

The Church of the Open Door seeks to express God's love of children and provide for their personal wholeness. This caring community seeks to prevent child abuse of any form to our children and youth and to minister to victims of abuse and their families. The Bible is foundational to our understanding upon which all policies, procedures, and ministries must stand.

And they brought young children to him, that he should touch them: and his disciples rebuked those that brought them. But when Jesus saw it, he was much displeased, and said unto them, Suffer the little children to come unto me, and forbid them not: for of such is the kingdom of God. Verily I say unto you, Whosoever shall not receive the kingdom of God as a little child, he shall not enter therein. And he took them up in his arms, put his hands upon them, and blessed them. (Mark 10:13-16)

And whoso shall receive one such little child in my name receiveth me. But whoso shall offend one of these little ones which believe in me, it were better for him that a millstone were hanged about his neck, and that he were drowned in the depth of the sea. Woe unto the world because of offences! for it must needs be that offences come; but woe to that man by whom the offence cometh! (Matthew 18:5-7)

Our goal in response to these Biblical mandates is to maintain a safe, secure, and loving place where children may grow: a place where caregivers, teachers, and leaders (both paid and volunteer) minister appropriately to their needs.

III. Child Abuse Prevention Policy

The Church of the Open Door desires to be a safe place for all children and adults who attend any activity. Individuals they know and trust sometimes victimize children. The ministry is not immune to such abuse, either by its members or by those in leadership positions.

The incidents of child abuse or neglect cut across racial, social, economic and religious boundaries. Although no organization or individual can assure complete protection, this Child Abuse Prevention Policies & Procedures manual reflects the Church of the Open Door's commitment to help protect children from harm. This manual applies to all volunteer and compensated workers of the Church of the Open Door.

The Church of the Open Door will not tolerate child abuse or neglect. Your cooperation in this commitment not only reflects your concern about children's safety in this society, but also your willingness to take steps toward halting child abuse and its detrimental effects.

For the safety and protection of our children and workers, all people who participate in ministry-sponsored activities with children are required to comply with the guidelines provided in this manual.

IV. Definitions

In this manual, the following definitions apply:

- A. **Adult** - Any person age 18 or older;
- B. **Child or Youth** - Any person under the age of 18;
- C. **Child Abuse** - An act committed by a parent, caregiver or person in a position of trust (even though he/she may not care for the child on a daily basis) which is not accidental and which harms or threatens to harm a child's physical or mental health or welfare. The following definitions and explanations apply in determining whether abuse of a child has occurred:
 - 1. **Physical Abuse** - A physical injury, threat of injury or creation of a real and significant danger of substantial risk of death, disfigurement or impairment of bodily functions. Such injury or threat of injury, regardless of intent, is inflicted or allowed to be inflicted by non-accidental means. Examples: asphyxiation, bone fracture, brain damage, skull fracture, subdural hematoma, burns, scalding, cuts, bruises, welts, abrasions, internal injuries, poisoning, sprains, dislocations, gunshot, and stabbing wounds;
 - 2. **Verbal Abuse** – This abuse uses words or mannerisms to hurt, belittle, harass, and/or threaten someone;
 - 3. **Physical Neglect** - The failure to provide food, clothing, shelter, or supervision for a child if the child's health or safety is endangered. Physical neglect may include multiple occurrences or a one-time critical or severe event that results in a threat to health or safety, such as a toddler left alone. Other types of neglect include abandonment, inadequate supervision, inadequate clothing, inadequate shelter, inadequate personal hygiene, inadequate food, and malnutrition;
 - 4. **Sexual Abuse** - Abuse that consists of sexual contact or interactions with a child, including physical contact (fondling, sexual intercourse) and nonphysical contact (exhibitionism, child prostitution, pornography, voyeurism);
 - 5. **Medical Neglect** - Refusal or failure by the caretaker to obtain and/or follow through with a complete regimen of medical; mental; or dental care for a condition, which if untreated, could result in illness or developmental delays;
 - 6. **Failure to Thrive** - A syndrome of infancy or early childhood that is characterized by growth failure, signs of severe malnutrition, and variable degrees of developmental retardation. Children are considered to be in this category only when the syndrome is diagnosed by a physician and is caused by non-organic factors;
 - 7. **Mental Abuse/Neglect** - A pattern of acts or omissions by the caretaker that result in harm to a child's psychological or emotional health or development;
 - 8. **Educational Neglect** - The child's caretaker is directly responsible for the failure of the child to attend school or an approved alternative program of study; and
 - 9. **Bizarre Discipline** - Any actions in which the caretaker uses eccentric, irrational, or grossly inappropriate procedures or devices to modify the child's behavior.
- D. **Compensated Worker** - Hourly, salaried - part-time or full-time - employee who works with Children at any ministry-sponsored activity;

- E. **Volunteer Worker** - Any non-compensated individual who works with children at any ministry-sponsored activity;
- F. **Caregiver** - Any compensated or volunteer worker, sixth grade or older;
- G. **Mandated Reporter** - Any persons with the responsibility for the care of children is a mandated reporter. Maryland State law provides that if a caregiver has reasonable cause to suspect that a child has been or may be subjected to abuse or neglect or observes a child being subjected to conditions or circumstances that would reasonably result in abuse or neglect, that person shall immediately report or cause a report to be made to the Senior Pastor's office. And, may be referred from there to the State of Maryland.
- H. **Corporal Punishment**-Any punishment applied to the body including, but not limited to slapping, spanking, pinching, pulling, or squeezing.

V. **Reducing the Risk of Child Abuse**

In an effort to create the safest possible environment within the Church of the Open Door, several abuse prevention measures will be used. These measures include screening of paid and volunteer workers for past child abuse convictions or expungements, provision for regular training on child abuse issues to paid and volunteer staff members, use of the two adult rule, standards for appropriate classroom discipline, and open classrooms.

A. **Six Month Rule**

Volunteer workers must be members of the Church of the Open Door for at least six months prior to the time they begin serving with children in ministry sponsored activities. (Please Note: Most ministry-related positions of service require ministry membership, only a few do not – an example is summer pastoral interns.) There is an exception to the six-month guideline. If a volunteer worker:

1. Has served in ministry with children for at least six months in the ministry he or she attended prior to coming to the Church of the Open Door;
2. Can provide a copy of his or her volunteer application form on file at the former ministry, and
3. Can provide a reference from the staff person with whom they worked at that ministry, they may be considered for service prior to the six months of regular attendance at the Church of the Open Door.

B. **Staff Screening**

The following procedures reflect the Church of the Open Door's commitment to provide protective care for all children and workers who participate in ministry sponsored activities,

1. All volunteer and compensated workers must complete the following procedures before participating in any ministry-sponsored child or student activities:
 - a. Complete a standard application and disclosure form. References will be checked.
 - b. The staff person responsible for the area of ministry will conduct an interview.
 - c. All persons who work with children or students must attend orientation/training activities appropriate to the level of the volunteer or compensated worker involvement.

- d. Applicants must sign written acknowledgement stating they have received and reviewed a copy of the ***Child Abuse Prevention Policies & Procedures Manual*** of the Church of the Open Door.
2. No adult individual, whether serving as a volunteer or a compensated worker, who has been convicted of a crime against a child or a violent crime against another adult, will provide services in any ministry sponsored activity or program for children or youth.
3. All volunteer and compensated workers are subject to background checks for the purpose of obtaining information regarding criminal history or child abuse findings.
4. Applications and the results of any screening will be kept confidential by authorized ministry staff.

C. Two-Adult Rule

Whenever possible, teachers will be assigned in teams of two or more per ministry nursery, Sunday school class, junior church class, and youth meeting. Concerted effort will be made to recruit sufficient numbers of volunteer teachers to permit such team teaching. Other ministry-sponsored groups of children or youth, whether they meet at the ministry or elsewhere, must have two or more adult sponsors present. When a ministry-sponsored children's youth group has both male and female participants, both male and female adult sponsors must also be present.

D. Classroom Discipline

All teachers and workers will use the following discipline measures. If a child is behaving inappropriately, the teacher or worker will tell the child specifically what he/she is doing that is not acceptable and state what the expected behavior is, e.g., "We do not throw the blocks. We use blocks for building." If this measure is not effective, the child will be guided to another activity. If inappropriate behavior continues, the child may be placed at a table to work alone away from the other students. If the child's disruptive behavior continues after these steps have been taken, the child may be taken to the Sunday school superintendent and left under the supervision of the Sunday school superintendent.

No corporal discipline or verbal abuse, e.g., ridicule, are to be used at any time. If isolating the child within the classroom or removal of the child from the room becomes necessary, the situation will be discussed with the child's parents or guardians as soon as possible.

E. Open Classrooms

Classrooms or childcare rooms will be visited without prior notice by ministry staff, parents, or other volunteer ministry workers, e.g., Sunday school superintendent. The Sunday school superintendent or his delegate will conduct brief observations of childcare rooms and classrooms of children or youth during Sunday School and other meeting hours.

F. Driving Policies

The designated leader of the event must know each person designated to provide automobile or van transportation to or from the ministry. The driver must:

1. Be at least 18 years old;
2. Have a valid state driver's license, qualified for the vehicle being operated;
3. Have no record of convictions for the past five years for drunken driving, driving under the influence, driving with a suspended or revoked license or reckless endangerment;
4. Have proof of insurance; and
5. Never be alone in a vehicle with a child not his/her own.

G. Gifts

No staff, either paid or volunteer, are to give gifts to individual children or young people without the prior knowledge of the parent(s) or responsible clergy. Because gift giving can be a form of buying loyalty or silence, gift giving should be done on a group basis or for special occasions only. Gifts may not be elaborate but should be modest and appropriate to the occasion.

H. Overnight Trips

Situations where staff members are taking children or young people out of the area for long periods of time or for overnight outings are to be carefully planned. Only known, proven staff will be permitted to sponsor/chaperone the trips. New staff or volunteers may be used as additional sponsors, but shall not be left alone with the children or young people in a situation where there is no other staff to observe. In no circumstance will one adult be allowed to take children or youth on an overnight outing.

VI. Age-Specific Guidelines for Working with Children

A. Nursery

1. A minimum of two adult female caregivers must be present in each nursery regardless of how few children are in attendance.
2. The windows of the nursery will remain uncovered to allow a clear view of all activities.
3. Ministry nursery workers who change diapers must adhere to the following procedures.
 - a. Always use rubber gloves when applying lotion or powder.
 - b. Always keep a cloth or wipe between your hand and the child.
4. Children will be released to parents at the nursery door. Persons other than the child's parents or guardians must be authorized to pick up the child.
5. Only assigned workers are allowed to stay in the nursery or to be in the nursery area during sessions.
6. A positive approach to discipline will be practiced. Clear, consistent, age-appropriate limits will be established to help the children function appropriately. Corporal discipline is never allowed.

B. Preschool Ministry (Toddlers through Kindergarten)

1. A minimum of two caregivers (both being adults) must be present with each group of children regardless of how few children are in attendance.
2. The windows of classroom doors and between classrooms will remain uncovered to allow a clear view of classroom activities.
3. When possible, children will be encouraged to take care of their own bathroom needs. Should assistance be required, the outer bathroom door must remain ajar while the teacher assists the child.
4. Children will be released to parents at the door of the nursery. Persons other than the children's parents or guardians must be authorized to pick up the children.
5. When children are taken out of the classroom (playground, etc.) the teachers are to take a count of the children to insure all are present.

6. Only assigned workers are allowed to stay in preschool rooms or to be in the preschool area during sessions.
7. A positive approach to discipline will be practiced. Clear, consistent, age-appropriate limits will be established to help the children function appropriately. Corporal discipline is never allowed.
8. The Senior Pastor must approve any children's activities that are held offsite. Parental permission will be secured for offsite activities and there will be a minimum of two adults present. All activities involving taking the children off the ministry campus must be scheduled on the official ministry calendar.

C. Children's Ministry (First through Sixth Grades):

1. A minimum of two caregivers (both being adults) must be present with each group of children regardless of how few children are in attendance.
2. The windows of classroom doors and between classrooms will remain uncovered to allow a clear view of classroom activities.
3. When possible, children will be encouraged to take care of their own bathroom needs. Should assistance be required, the outer bathroom door must remain ajar while the teacher assists the child.
4. A positive approach to discipline will be practiced. Clear, consistent, age-appropriate limits will be established to help the children function appropriately. Corporal discipline is never allowed.
5. The Senior Pastor must approve any children's activities that are held offsite. Parental permission will be secured for offsite activities and there will be a minimum of two adults present. All activities involving taking the children off the ministry campus must be scheduled on the official ministry calendar.

D. Student Ministry (Seventh Grade through Age 17):

1. A minimum of two adults must be present regardless of how few students are in attendance.
2. Organized events on or off the ministry campus will be staffed with a minimum of one adult per ten students.
3. The Senior Pastor must be informed in advance of all activities held on or off the ministry campus. Parental permission will be secured for offsite activities, and there will be a minimum of two adults present. All activities for students, on or off the ministry campus, must be scheduled on the official ministry calendar.
4. Overnight events that are attended by students of both genders must also be chaperoned by adults of both genders. At least one adult will be present in each sleeping area.
5. A positive approach to discipline will be practiced. Clear, consistent, age-appropriate limits will be established to help the children function appropriately. Corporal discipline is never allowed.
6. It is recognized that certain counseling and ministerial situations may preclude the presence of two adults and that the general guidelines for supervision of workers should not restrict situations where individual counsel and guidance is necessary. However, such counseling

should only take place in a room where interior windows allow a clear view of the activities in the room.

VII. **Reporting Child Abuse**

If the Church of the Open Door receives an allegation of child abuse, it will respond with the utmost concern to the victim, parent, or other party making such an allegation. The accused will be treated with dignity and support as the allegation is investigated. Without clear and convincing evidence to the contrary, the Church of the Open Door's personnel will assume that such complaints are made in good faith. Persons making such complaints should have no doubt that the Church of the Open Door takes them seriously and will take appropriate action.

When it becomes necessary to report suspected child abuse or neglect, the protection of children must be the most important concern. It is the legal responsibility of any person with responsibility for the care of children to report all cases of child abuse they observe, and further, to report visible signs of alleged abuse. Failure to report could lead to liability on the part of the ministry, the observer, or both. The Church of the Open Door has determined that it is the responsibility of the program staff to report all cases of suspected child abuse to the proper legal authorities.

While the confidentiality of the pastor/parishioner relationship is very important, reporting reasonable suspicion of child abuse has the potential for helping individuals receive help for an ongoing issue and may prevent further harm to that person or others.

What is reasonable suspicion? Reasonable suspicion means that there is credible evidence or a discrepant or inconsistent history in explaining a child's suspected abuse.

A report based on reasonable suspicion does not require proof that abuse or neglect has actually occurred or that the reporter witnessed the incident in question. Reporting is not a determination that child abuse or neglect has actually occurred; rather, it is a request for an assessment of the condition of a child.

Because we believe children are our most important concern, the Church of the Open Door has adopted the following guidelines for reporting:

- A. Treat any allegation of child abuse seriously.
- B. Attempt to assure the safety and protection of persons who have been harmed.
- C. Pray for the ministry and all persons affected by the allegation.
- D. Immediately begin documenting all procedures observed in handling the allegation.
- E. Immediately notify the *{pastor, ministry leader, Sunday school superintendent}*. The *{pastor, ministry leader, Sunday school superintendent}* will initiate an internal investigation of the allegations within 24 hours of notice.
- F. Immediately notify the appropriate state office of the allegation.
- G. Immediately notify the parents if it is not known that they have previous knowledge of the allegations.

- H. Immediately notify the ministry's insurance company. As appropriate, the {*pastor, ministry leader, facilities manager*} shall immediately notify the ministry's insurance carrier of the possibility of a claim. If the abuse allegation does not implicate a ministry staff member or ministry volunteer, this step may be omitted.
- I. If the accused has assigned duties within the life of the ministry, that person must be temporarily relieved of his/her duties until the investigation is concluded.
- J. The pastor should extend whatever care and resources necessary. In providing care to the principals (alleged victim and the accused) and their families, the pastor or ministry leader, should under no circumstances be drawn into a discussion of the truth or falsity of the allegation which could contaminate an official investigation. Do not assign blame or take any steps that involve establishing or negating the allegation.
- K. It is appropriate to show care and comfort for the alleged victim. This should be the pastoral objective from the moment the allegation is received or otherwise made known.
- L. Observe confidentiality for both the alleged victim and the accused until advised to the contrary by the pastor.
- M. Do not confront the accused until the safety of the child or student is secured.
- N. Do not prejudge the situation, but take the allegations seriously and reach out to the alleged victim and his or her family. Showing care and support help to prevent further hurt. Extend whatever pastoral resources are needed. Remember that the care and safety of the alleged victim is the first priority. In some situations, ministries have responded in a negative or non-supportive manner to the alleged victim. This can increase the anger and pain of the alleged victim and his or her family. Further reconciliation can then be more difficult and the possibility of damaging litigation increases.
- O. Treat the accused with dignity and support. If the accused is a caregiver, that person should be relieved temporarily of his or her duties until the investigation is completed.
- P. If the media or other parties contact a ministry official about a pending allegation of child abuse, they should be referred to the pastor. Only the ministry leader or his designee should make comments about the allegations. The ministry leader will use the text of a prepared public statement to answer the press and to convey news to the congregation. The prepared statement shall be made only after consultation with the ministry's attorney and will include the steps the ministry has taken to protect children, such as the development and implementation of this manual, and the care and concern the ministry has for all parties involved. The privacy and confidentiality of all involved shall continue to be of primary concern.

Important Contacts and Their Phone Numbers

Senior Pastor's Office: 410-876-3838 ext. 306

National Child Abuse Hotline: 1-800-4-A-CHILD

State Child Abuse Hotline: 1-800-332-6347

County Child Protective Services Office: 410-386-3434

ELDERLY & DISABLED



**ABUSE PREVENTION
POLICIES & PROCEDURES**

ELDERLY & DISABLED ABUSE PREVENTION POLICIES AND PROCEDURES

I. Purpose

- A.** To help the Church of the Open Door provide a caring, safe, and secure environment for individuals in all phases of ministry life.
- B.** To help the Church of the Open Door reduce its legal risk and liability exposure.

II. Biblical Foundation

The Church of the Open Door seeks to express God's love of all people, no matter their age or mental/physical circumstances and provide for their personal wholeness. This caring community seeks to prevent abuse of any form to our Elderly and Disabled, and to minister to victims of abuse and their families. The Bible is foundational to our understanding upon which all policies, procedures, and ministries must stand.

This is my commandment, That ye love one another, as I have loved you. John 15:12

Rebuke not an elder, but entreat him as a father; and the younger men as brethren; The elder women as mothers; the younger as sisters, with all purity. I Timothy 5:1-2

Finally, be ye all of one mind, having compassion one of another, love as brethren, be pitiful, be courteous: Not rendering evil for evil, or railing for railing; but contrariwise blessing; knowing that ye are thereunto called, that ye should inherit a blessing. For he that will love life, and see good days, let him refrain his tongue from evil, and his lips that they speak no guile: Let him eschew evil, and do good; let him seek peace and ensue it. For the eyes of the Lord are over the righteous, and his ears are open unto their prayers: but the face of the Lord is against them that do evil. I Peter 3:8-12

Our goal in response to these Biblical mandates is to maintain a safe, secure, and loving place where individuals may grow, a place where caregivers, teachers, and leaders (both paid and volunteer) minister appropriately to their needs.

III. Elderly & Disabled Abuse Prevention Policy

The Church of the Open Door desires to be a safe place for all who attend any activity. Individuals they know and trust sometimes victimize the Elderly and the Disabled. The ministry is not immune to such abuse, either by its members or by those in leadership positions.

The incidents of Elderly/Disabled abuse or neglect cut across racial, social, economic, and religious boundaries. Although no organization or individual can assure complete protection, this Elderly & Disabled Abuse Policy and Procedures Manual reflect the Church of the Open Door's commitment to help protect the Elderly and the Disabled from harm. This manual applies to all volunteer and compensated workers of the Church of the Open Door.

The Church of the Open Door will not tolerate abuse or neglect of the Elderly or Disabled. Your cooperation in this commitment not only reflects your concern about the safety of the

Elderly and Disabled in society, but your willingness to take steps toward halting Elderly and/or Disabled abuse and its detrimental effects.

For the safety and protection of our Elderly, Disabled, and workers, all people who participate in ministry-sponsored activities with the Elderly and/or Disabled are required to comply with the guidelines provided in this manual.

IV. **Definitions**

In this manual the following definitions apply:

- A. **Adult** – Any person age 18 or older;
- B. **Elderly/Elderly** – Any person at least 60 years of age;
- C. **Disabled** – Any person who has a physical or mental impairment that substantially limits one or more major life activity(ies); quite often, having dependence on others for life activities;
- D. **Individual** – Will speak to the Elderly and Disabled;
- E. **Elderly/Disabled Abuse** – An act committed by a caregiver or other person in a position of trust (even though he/she may not care for the individual on a daily basis) which is not accidental and which harms or threatens to harm the individual's physical or mental health or welfare. The following definitions and explanations apply in determining whether abuse of an individual has occurred.
 - 1. **Physical Abuse** – A physical injury, threat of injury or creation of a real and significant danger of substantial risk of death, disfigurement or impairment of bodily functions. Such injury or threat of injury, regardless of intent, is inflicted or allowed to be inflicted by non-accidental means. Examples: asphyxiation, bone fracture, brain damage, skull fracture, subdural hematoma, burns, scalding, cuts, bruises, welts, abrasions, internal injuries, poisoning, sprains, dislocations, gunshot, and stabbing wounds;
 - 2. **Verbal Abuse** – This abuse uses words or mannerisms to hurt, belittle, harass, and/or threaten someone;
 - 3. **Physical Neglect** – This neglect is the failure to provide food, clothing, shelter, or supervision for an individual if the individual's health or safety is endangered. Physical neglect may include multiple occurrences or a one-time critical or severe event that results in a threat to health or safety, such as an individual left alone. Other types of neglect include abandonment, inadequate supervision, inadequate clothing, inadequate shelter, inadequate personal hygiene, inadequate food, and malnutrition.
 - 4. **Sexual Abuse** – Abuse that consists of sexual contact or interactions with an individual, including physical contact (fondling, sexual intercourse) and nonphysical contact (exhibitionism, individual prostitution, pornography, voyeurism);

5. **Medical Neglect** – Refusal or failure by the caretaker to obtain and/or follow through with a complete regimen of medical, mental, or dental care for a condition, which if untreated, could result in illness.
 6. **Mental Abuse/Neglect** – A pattern of acts or omissions by the caretaker that result in harm to an individual’s psychological or emotional health.
 7. **Bizarre Discipline** – Any action in which the caretaker uses eccentric, irrational, or grossly inappropriate procedures or devices to modify an individual’s behavior.
- F. **Compensated Worker** – Hourly, salaried – part-time or full-time – employee who works with individuals at any ministry-sponsored activity;
 - G. **Volunteer Worker** – Any non-compensated person who works with individuals at a ministry-sponsored activity;
 - H. **Caregiver** – Any compensated or volunteer worker, sixth grade or older, affiliated or unaffiliated with Church of the Open Door and its ministries, who may accompany an individual/individuals;
 - I. **Duty to Act** – Any persons with the responsibility for the care of individuals has a “duty to act” in the best interest of the individual(s) under care. If a caregiver has reasonable cause to suspect that an individual has been or may be subjected to abuse or neglect or observes an individual being subjected to conditions or circumstances that would reasonably result in abuse or neglect, that person shall immediately report or cause a report to be made to the Senior Pastor’s office. From there, it may be referred to the State of Maryland.
 - J. **Corporal Punishment** – Any punishment applied to the body including, not limited to, slapping, spanking, pinching, pulling, or squeezing.

V. **Reducing the Risk of Elderly/Disabled Abuse**

In an effort to create the safest possible environment within the Church of the Open Door, several abuse prevention measures will be used. These measures include screening of paid and volunteer workers for past abuse convictions or expungements, and providing for regular training on abuse issues to paid and volunteer staff members.

A. **Six Month Rule**

Volunteer workers must be members of the Church of the Open Door for at least six months prior to the time they begin serving in ministry-sponsored activities. (Please note: Most ministry-related positions of service require ministry membership; only a few do not – an example is summer pastoral interns.) There is an exception to the six-month guideline. If a volunteer worker:

1. Has served in ministry with similar individuals for the last six months in the ministry he or she attended prior to coming to the Church of the Open Door;
2. Can provide a copy of his or her volunteer application form on file at the former ministry; and

3. Can provide a reference from the staff person with whom they worked at that ministry, they may be considered for service prior to the six months of regular attendance at the Church of the Open Door.

B. Staff Screening

The following procedures reflect the Church of the Open Door's commitment to provide protective care for all individuals and workers who participate in ministry-sponsored activities.

1. All volunteers and compensated workers must complete the following procedure before participating in any ministry-sponsored activities:
 - a. All volunteer and compensated workers must complete a standard application and disclosure form. References will be checked.
 - b. The staff person responsible for the area of ministry will conduct an interview.
 - c. All people who work/volunteer on behalf of the ministry must attend orientation/training activities appropriate to the level of the volunteer or compensated worker involvement.
 - d. Applicants must sign written acknowledgement stating they have received and reviewed a copy of the *Abuse Prevention Policies and Procedures Manual* of the Church of the Open Door.
2. No adult, whether serving as a volunteer or a compensated worker, who has been convicted of a crime against an individual or a violent crime against another adult, will provide services in any ministry-sponsored activity or program for Elderly or Disabled individuals.
3. All volunteers and compensated workers are subject to background checks for purposes of obtaining information regarding criminal history or abuse findings.
4. Applications and the results of any screening will be kept confidential by authorized ministry staff.

C. Driving Policies

The designated leader of the event must know each person designated to provide automobile/bus/van transportation to or from the ministry. The driver must:

1. Be at least 18 years old;
2. Have a valid state driver's license, qualified for the vehicle being operated;
3. Have no record of convictions for the past five years for drunken driving, driving under the influence, driving with a suspended or revoked license or reckless endangerment; and
4. Have proof of insurance.

VI. Guidelines for Working with the Elderly and Disabled

It is acknowledged and understood that working with Elderly and Disabled individuals may require a need for more physical help or interaction than a person who is not disabled. For

example, demonstrations of kindness, such as holding a hand or an occasional embrace may be an appropriate and necessary type of physical interaction with those who are accepting.

Realizing that sometimes even sincere and innocent actions can be misunderstood, great care must be shown to ensure that these gestures are limited and cannot be misconstrued as inappropriate (i.e. of a sexual nature).

- A. At least two ministry workers should be present at all ministry-related activities.
- B. Windows to the ministry area should remain uncovered to allow a clear view of all activities.
- C. When physical assistance is necessary, ministry workers should only permit physical engagement to the degree necessary based on the disability of the individual.
 1. If assistance is needed for transfers, limit touch to the degree possible; ensure others are present.
 2. For restroom assistance, the same gender person should provide the assistance unless the individual's standard caregiver (even if opposite gender) is present and prepared to offer the assistance.
 - a. Any assistance provided by ministry staff should be limited to what is necessary.
 - b. The outer restroom door should remain open/cracked.
 - c. Gloves should be used.
 - d. Always keep a cloth or wipe between you and the individual.

VII. **Reporting Abuse of the Elderly and Disabled**

If the Church of the Open Door receives an allegation of Elderly/Disabled abuse, it will respond with the utmost concern to the victim, caregiver, or other party making such an allegation. The accused will be treated with dignity and support as the allegation is investigated. Without clear and convincing evidence to the contrary, the Church of the Open Door's personnel will assume that such complaints are made in good faith. Persons making such complaints should have no doubt that the Church of the Open Door takes them seriously and will take appropriate action.

When it becomes necessary to report suspected abuse or neglect, the protection of individuals must be the most important concern. It is the legal responsibility of any person with responsibility for the care of the Elderly and/or Disabled to report all cases of abuse they observe, and further, to report visible signs of alleged abuse. Failure to report could lead to liability on the part of the ministry, the observer, or both. The Church of the Open Door has determined that it is the responsibility of the program staff to report all cases of suspected abuse to the proper legal authorities.

While the confidentiality of the pastor/parishioner relationship is very important, reporting reasonable suspicion of abuse has the potential for helping individuals receive help for an ongoing issue and may prevent further harm to that person or others.

What is reasonable suspicion? Reasonable suspicion means that there is credible evidence or a discrepant or inconsistent history in explaining an individual's suspected abuse. A report based on reasonable suspicion does not require proof that abuse or neglect has actually occurred or that the reporter witnessed the incident in question. Reporting is not a determination that abuse or neglect has actually occurred; rather, it is a request for an assessment of the condition of an individual.

How Church of the Open Door Will Respond

Because we believe individuals are our most important concern, the Church of the Open Door has adopted the following guidelines for reporting:

- A. Treat any allegation of abuse seriously.
- B. Attempt to assure the safety and protection of persons who have been harmed.
- C. Pray for the ministry and all persons affected by the allegation.
- D. Immediately begin documenting all procedures observed in handling the allegation.
- E. Immediately notify the (pastor, ministry leader, Sunday School leader). The (Pastor, ministry leader, Sunday School leader) will initiate an internal investigation of the allegations within 24 hours of notice.
- F. If the allegation is deemed credible after the investigation, the Pastor's Office, or a ministry leader acting on the Church's behalf, will notify appropriate state officials.
- G. Immediately notify the guardians/family if it is not known that they have knowledge of the allegations.
- H. Immediately notify the ministry's insurance company. As appropriate, the (pastor, facilities manager, business manager) shall immediately notify the ministry's insurance carrier of the possibility of a claim. If the abuse allegation does not implicate a ministry staff member or ministry volunteer, this step may be omitted.
- I. If the accused has assigned duties within the life of the ministry, that person must be temporarily relieved of his/her duties until the investigation is concluded.
- J. The pastor should extend whatever care and resources necessary. In providing care to the principals (alleged victim and the accused) and their families, the pastor or ministry leader, should under no circumstances be drawn into a discussion of the truth or falsity of the allegation which could contaminate an official investigation. Do not assign blame or take any steps that involve establishing or negating the allegation.
- K. It is appropriate to show care and comfort for the alleged victims. This should be the pastoral objective from the moment the allegation is received or otherwise made known.
- L. Observe confidentiality for both the alleged victim and the accused until advised to the contrary by the pastor.
- M. Do not confront the accused until the safety of the individual is secured.

- N. Do not prejudge the situation, but take the allegations seriously and reach out to the alleged victim and his or her family. Showing care and support help to prevent further hurt. Extend whatever pastoral resources are needed. Remember that the care and safety of the alleged victim is the first priority. In some situations, ministries have responded in a negative or non-supportive manner to the alleged victim. This can increase the anger and pain of the alleged victim and his or her family. Further reconciliation can then be more difficult and the possibility of damaging litigation increases.
- O. Treat the accused with dignity and support. Without assuming guilt or innocence, the accused must be temporarily relieved of care duties until the investigation is complete.
- 1) If the accused is on the ministry staff or a ministry volunteer, that person will be temporarily relieved of his/her duties until the investigation is completed.
 - 2) If the accused is a caregiver (unaffiliated with the Church of the Open Door) that is accompanying a person to a ministry function, the employer of the accused is to be notified of the accusation along with a request that the caregiver be temporarily relieved of serving as a caregiver at Church of the Open Door ministries until the investigation is completed.
- P. If the media or other parties contact a ministry official about a pending allegation of abuse, they should be referred to the Senior Pastor. Only the Senior Pastor or his designee should make comments about the allegation. The Ministry Leader will use the text of a prepared public statement to answer the press and to convey news to the congregation. The prepared statement shall be made only after consultation with the ministry's attorney and will include the steps the ministry has taken to protect individuals, such as the development and implementation of this manual and the care and concern the ministry has for all parties involved. The privacy and confidentiality of all involved shall continue to be of primary concern.

Important Contacts and Phone Numbers

Senior Pastor's Office – 410-876-3838, ext. 306

MD Dept. of Human Services – 1-800-332-6347

MD Adult Protective Services – 800-917-7383

Carroll County Dept. of Protective Services – 410-386-3434



**WORKER
ABUSE PREVENTION
AGREEMENT**

I AM COMMITTED TO: Helping the Church of the Open Door provide a caring, safe, and secure environment for adults and children in all phases of ministry life.

I UNDERSTAND: The Church of the Open Door seeks to express God’s love of all people, no matter their age or mental/physical circumstances and provide for their personal wholeness. This caring community seeks to prevent abuse of any form to our children, youth, elderly, and disabled and to minister to victims of abuse and their families. The Bible is foundational to our understanding upon which all policies, procedures, and ministries must stand.

I UNDERSTAND: The Church of the Open Door will not tolerate abuse or neglect of any individual – no matter their age or handicap. My cooperation in this commitment not only reflects my concern about the safety of individuals in society, but my willingness to take steps toward halting (reporting) abuse.

I AGREE: For the safety and protection of our ministry participants and workers, all people who participate in ministry-sponsored activities with children, youth, the elderly and/or the disabled are required to comply with the guidelines provided in the *Church of the Open Door Abuse Prevention Policies & Procedures*.



I work with:

Elderly Disabled Children/Youth

My signature below indicates that I agree with the statements made above, have read and agree with the *Church of the Open Door Abuse Prevention Policies & Procedures*, have taken (or will take) the online Abuse Prevention training, and have not been convicted of committing abuse.

Name

Date